



Prize Draw Terms and Conditions

1. By entering the prize draw you are agreeing to these prize draw terms and conditions.
2. The prize draw is being run by Careteq Ltd.

Eligibility to enter

3. The prize draw is open to entrants over 18 years of age and a National Seniors subscriber (National Seniors and Careteq staff members are excluded from the draw).
4. In entering the prize draw, you confirm that you are eligible to do so and eligible to claim any prize you may win.
5. A maximum of one entry per individual is permitted.
6. The prize draw is free to enter.

How to enter

7. The prize draw will include those currently on our mailing list and all new subscribers up to midnight on 1st December 2023. Entries after that time and date will not be included in the draw.
8. To enter the prize draw simply complete the survey at <https://cbbsr58lzv.typeform.com/nsa-teq-secure>
9. Careteq will not accept responsibility if contact details provided are incomplete or inaccurate.

The prize

10. The prize will be one \$300 Mastercard gift card.
11. Careteq's use of particular brands as prizes does not imply any affiliation with or endorsement of such brands.
12. The winner will be drawn at random.
13. The prize is non-exchangeable, non-transferable and no cash alternatives will be offered.
14. We reserve the right to substitute prizes with another prize of equal or higher value if circumstances beyond our control make it necessary to do so.
15. The decision of Careteq regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.

Winner announcement

16. The winner will be notified after 4th December 2023 via the email provided in the survey.
17. Careteq will attempt to contact the winner by email up to two times.
18. If the winner does not respond to the emails notifying them of their win within 14 days of the second email, they will lose their right to the prize, and Careteq reserves the right to choose and notify a new winner.



Careteq Prize Draw Terms and Conditions 2023

Receipt of the prize

19. Please allow 14 days for delivery of the prize or alternative collection or delivery arrangements may be made through mutual agreement.

Data protection and publicity

20. You consent to any personal information you provide in entering the prize draw being used by Careteq for the purposes of administering the prize draw, and for those purposes as defined within our privacy notice.

21. All entrants may apply for details of the winning participant by contacting us at support@sofihub.com

22. The winner agrees to the release of their first and last name to any other prize draw participants if requested via Careteq.

23. All personal information shall be used in accordance with Careteq's Privacy Notice.

Limitation of Liability

24. Careteq does not accept any liability for any damage, loss, injury or disappointment suffered by any entrants as a result of either participating in the prize draw or being selected for a prize, save that Careteq does not exclude its liability for death or personal injury as a result of its own negligence.

25. Careteq does not provide any form of practical or IT support for this prize. On receipt, all responsibilities relating to the product are that of the prize winner.

General

26. Careteq reserves the right to cancel the prize draw or amend these terms and conditions at any time, without prior notice.

27. The prize draw and these terms and conditions will be governed by Australian law and any disputes will be subject to the exclusive jurisdiction of the courts of Australia.